Updating your recurring automated giving

If this is your first time or you don't have a Vanco account you will need to create an account and join an organization. If you have the app and are looking to update the giving, go to the Donate section.

Create account:

1. On the Zion Lutheran giving website, click on Sign Up in the upper right.
2. Enter your log in information.
   a. If you were previously enrolled in Give+, you can log into Vanco site with the same login credentials you set up in Give+
   b. If you are new to the Vanco site, the information required to sign up is:
      i. Your name
      ii. Your email
      iii. Create a password
      iv. Then tap on create an account.
   c. An email will be sent to your email account with a confirmation code. Type the code in the boxes and tap on Confirm Email. That's it – you should be in the account!

Log in:

3. On the Zion Lutheran giving website, click on Log In in the upper right.
4. Enter your log in information.

View scheduled transactions

1. From any screen within Vanco, click Profile
2. Under the Scheduled tab, Vanco displays a listing of your scheduled transactions.

Cancel a scheduled transaction

1. From any screen within Vanco, click Profile
2. Under the Scheduled tab, locate the transaction and click Cancel.
3. Confirm your action by clicking Yes, cancel.

Donate

Go back to the home screen on the site and click on the Give now button of the category you wish to give to

1. Enter the dollar amount
2. Click Frequency and select the desired option
3. If your donation is for a future date, or you are donating on a recurring basis, click the Starting {date} field and select the applicable date.
4. Click on Add to Basket
5. Click on the Basket icon in the upper right.

6. Click Continue to payment method and select your Payment method. Or, if you have a stored payment method, click Payment method, and make your selection.
7. Enter the payment information. NOTE: If you are making a scheduled or recurring payment, you must select Save this payment method.
8. Click Use this card or Use this account.
9. If you wish to help cover processing fees attached to payment processing, toggle Cover processing fees on. (3% on Credit & Debit cards)
10. Click Continue to review
11. Review the information
12. To complete the process, tap Submit.